

# Infrastructure

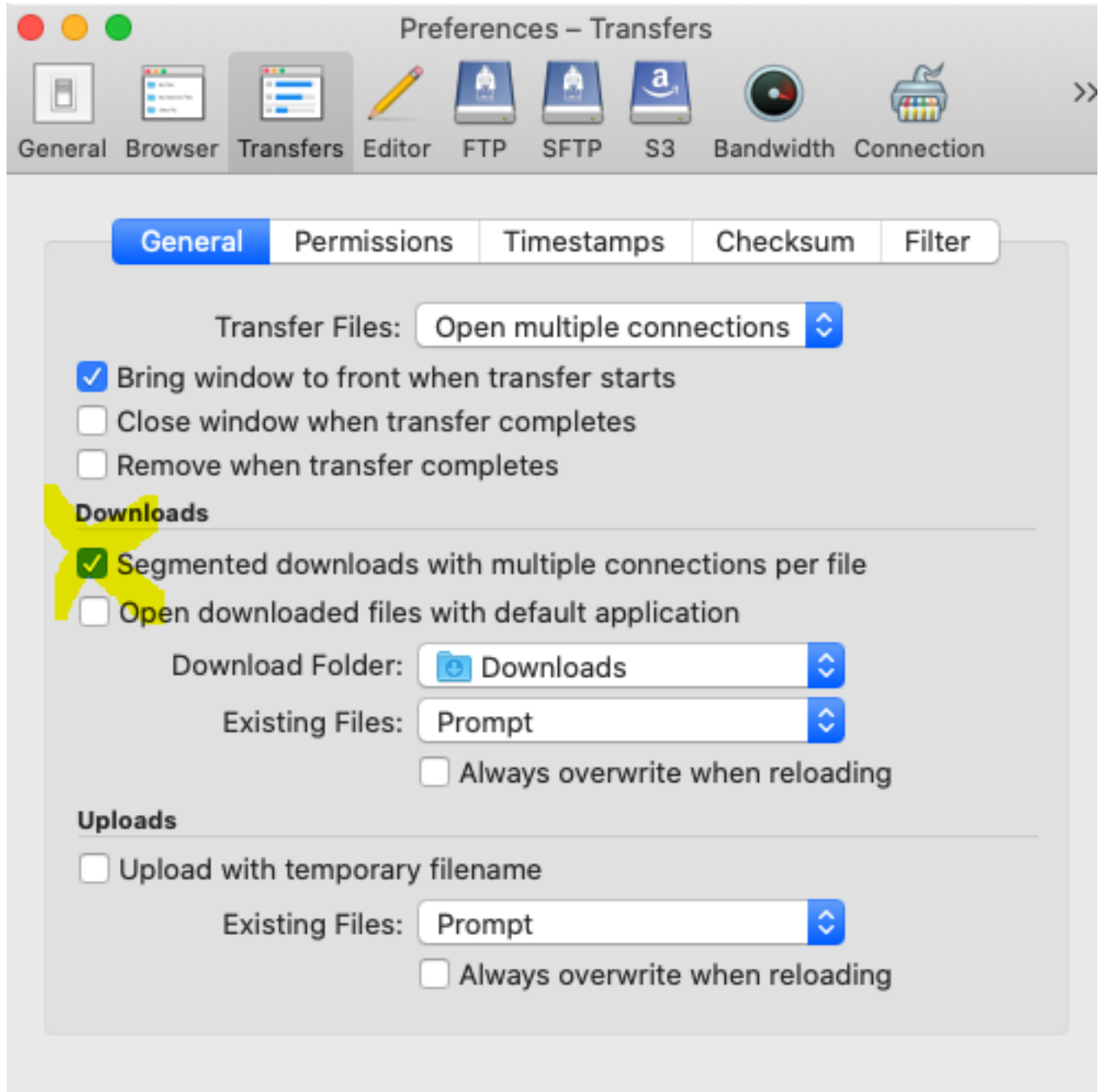
## CyberDuck FTP Transfers Slow or Fail Connected to a Synology NAS

CyberDuck has a segmented download feature that causes issues with Synology NAS and FTP, as the feature is not supported.

In CyberDuck:

Preferences

**Uncheck "Segmented downloads" as shown below.**



Unique solution ID: #1096

Author: n/a

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