## Windows

## Windows GPUpdate Fails with LDAP Bind Issue

We recently encountered this issue on a remote Windows system connected to AD via VPN. There are two ways to fix it. The simplest is to simply remove/rejoin the computer to the domain.

The other less intrusive way is as follows:

- 1. Download PsExec (part of sysinternals) from <u>https://docs.microsoft.com/en-us/sysinternals/downloads/psexec</u>
- 2. From an elevated command prompt run PsExec.exe -i -s cmd.exe (This will open another command window in the Local Machine account context).
- 3. From that window, run rundll32.exe keymgr.dll, KRShowKeyMgr (That will open a gui with a list of cached credentials).
- 4. In that gui, delete any credentials that match your PDC.
- 5. Logoff and log back in, run gpupdate.exe and it should immediately start working.

Credit to this serverfault article.

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