

# Windows

## Locking a user out of a Bitlocker-enabled computer via RMM or ScreenConnect

To lock a user out of their system remotely, use the following commands via your RMM.

```
reg delete HKEY_LOCAL_MACHINE\SECURITY\CACHE /va /f  
manage-bde -forcerecovery C:  
shutdown -r -t 0 -f
```

Command 1: Remove cached domain credentials from the registry

Command 2: Force Bitlocker recovery on reboot (recovery key entry screen)

Command 3: Force restart immediately

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