

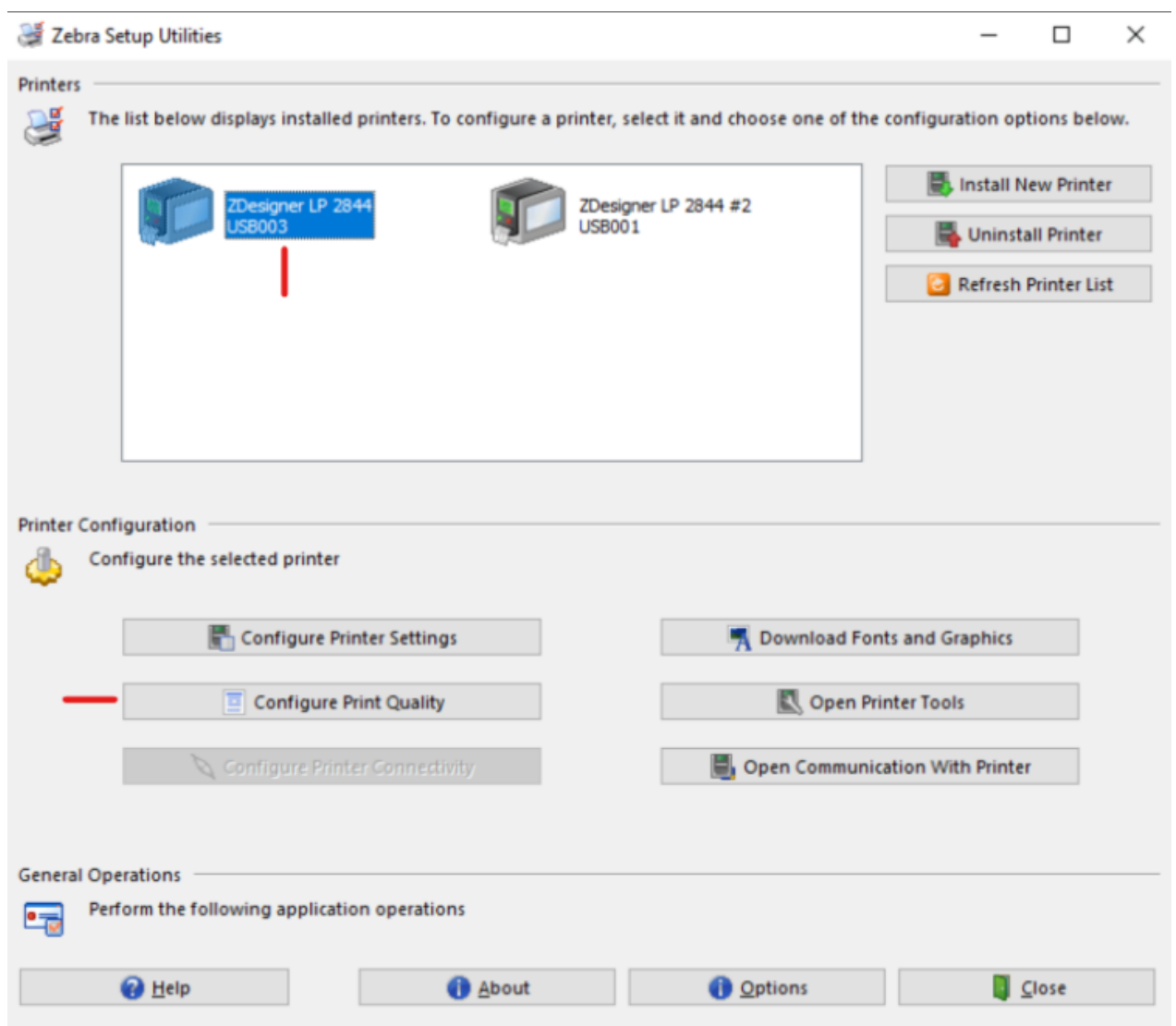
Printers

Fix Partial USPS Label Printing on Zebra Printers

We encountered this issue with multiple Zebra TLP/LP 2844 printers, only when printing USPS labels through Shipstation. In our case, the label print cut off right after the start of the tracking barcode, the light on the printer would blink, and the computer would briefly lose connection to the printer. All other test prints otherwise worked fine.

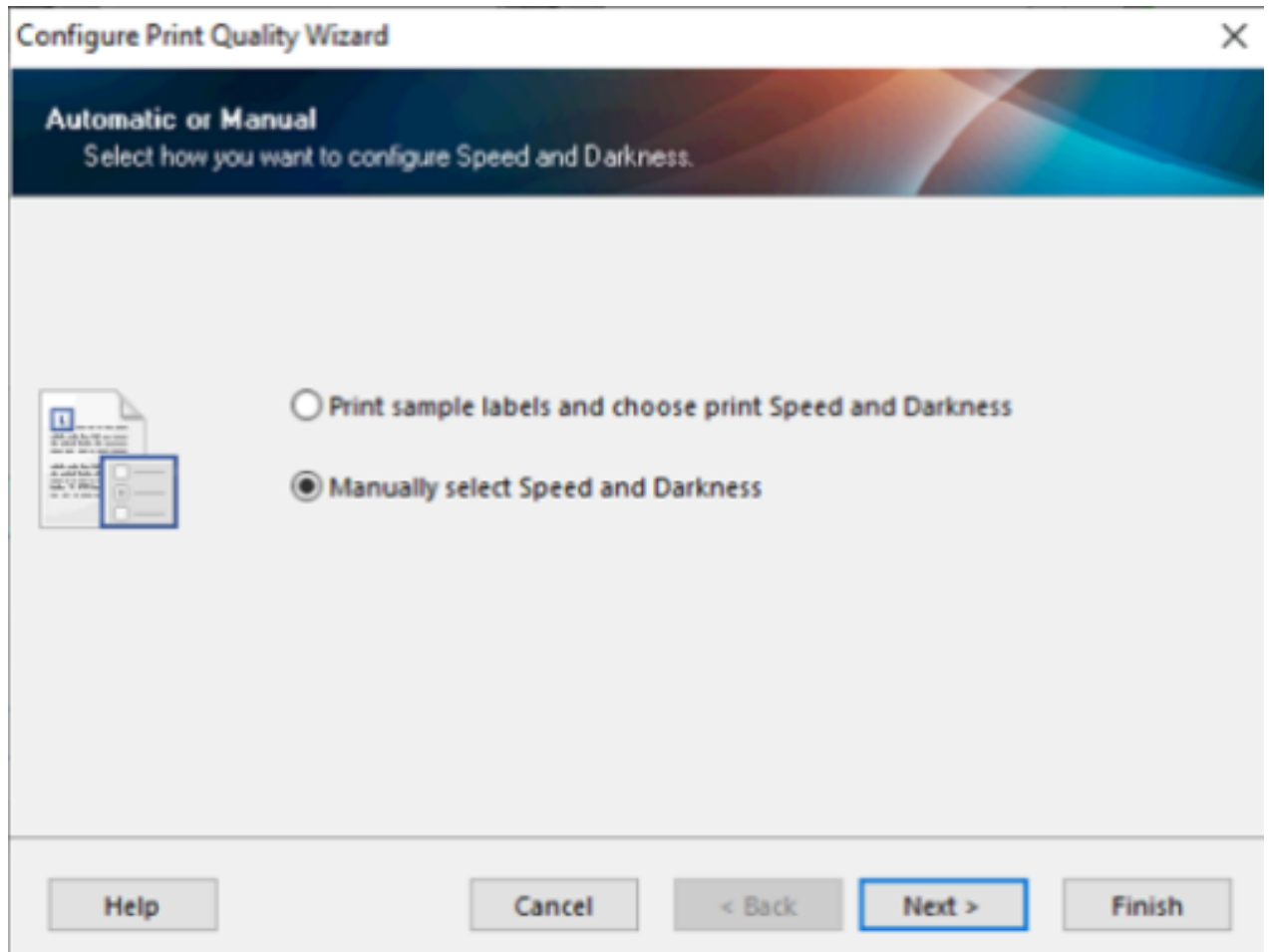
Perform the following steps to fix the issue:

1. Run **Zebra Setup Utilities** from the start menu, and select **Cancel** at the prompt.
2. Select the printer you wish to modify, then select "**Configure Print Quality**"



3. Select "Manually Select Speed and Darkness"

Printers



4. Set Speed to 2 and Darkness to 12

Printers


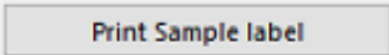
Configure Print Quality Wizard [X]


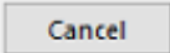
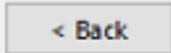
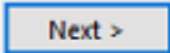
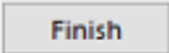
Speed and Darkness
Select speed and darkness.

Please select speed and darkness and print sample label. When selected speed and darkness suits you, press Next.

Speed: 2.0 "/s **Darkness:** 12

Click "Print Sample Label" button to print a label with specified settings.

Unique solution ID: #1044

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