Printers

Fix Partial USPS Label Printing on Zebra Printers

We encountered this issue with multiple Zebra TLP/LP 2844 printers, only when printing USPS labels through Shipstation. In our case, the label print cut off right after the start of the tracking barcode, the light on the printer would blink, and the computer would briefly lose connection to the printer. All other test prints otherwise worked fine.

Perform the following steps to fix the issue:

- 1. Run Zebra Setup Utilities from the start menu, and select Cancel at the prompt.
- 2. Select the printer you wish to modify, then select "Configure Print Quality"

🥞 Zebra Setup Utilities	-		×
Printers	e configuration opt	ions belo	w.
ZDesigner LP 2844 USB003 ZDesigner LP 2844 #2 USB001	 Install New Printer Uninstall Printer Refresh Printer List 		
Printer Configuration Configure the selected printer			
Configure Printer Settings 🗖 Download Fo	onts and Graphics		
Configure Print Quality Quality	Copen Printer Tools		
Configure Printer Connectivity	ication With Printer	,	
General Operations Perform the following application operations			
Help Deptions	2 🏮	lose	

3. Select "Manually Select Speed and Darkness"

Printers

Configure Print Qu	uality Wizard	×
Automatic or M Select how yo	Ianual nu want to configure Speed and Darkness.	
	Print sample labels and choose print Speed and Darknes Manually select Speed and Darkness	5
Help	Cancel < Back Next >	Finish

4. Set Speed to 2 and Darkness to 12

Printers

Configure Print	Quality Wizard			>
Speed and D Select spee	a rkness d and darkness.			
	ct speed and darkn uits you, press Next		ple label. When sele	cted speed and
	Speed:		Darkness:	
	2.0	~ ''/s	12	\sim
	Click "Print Sample settings.	Label" button to p Print Samp	print a label with spe	cified
Help]	Cancel	< Back	Next > Finish

Unique solution ID: #1044 Author: n/a Last update: 2021-02-01 12:15